

*Cross-reference tables with SASB
industry standards*

April 2024



Table 1. Sustainability Disclosure Topics & Metrics

Topic	Metric	Data				Unit of measure	SASB Code
		2020	2021	2022	2023		
Energy management	Total energy consumed	21,286,800	26,776,800	27,468,000	13,712 GWh	GJ	SV-HL-130a.1
	Percentage of grid electricity	ND	62	69	75	%	SV-HL-130a.1
	Percentage renewable	ND	0,11%	0,37%	ND	%	SV-HL-130a.1
Water management	Total water withdrawal	ND	ND	89	105	Thousands of m ³	SV-HL-140a.1
	Total water consumed	12,7	17,7	27,5	ND	Thousands of m ³	SV-HL-140a.1
	Percentage of each in regions with High or Extremely High Baseline Water Stress	42%	38%	38%	ND	%	SV-HL-140a.1
Ecological impacts	Number of lodging facilities located in or near areas of protected conservation status or endangered species habitat	ND	ND	ND	ND	Number	SV-HL-160a.1
	Description of environmental management policies and practices to preserve ecosystem services		See section 3.5.2			N/A	SV-HL-160a.2
Labor practices	Voluntary turnover rate for lodging facility employees	22	30	33	31	Rate	SV-HL-310a.1
	Involuntary turnover for lodging facility employees	22	13	14	14	Rate	SV-HL-310a.1
	Total amount of monetary losses as a result of legal proceedings associated with labour law violations ¹	ND	ND	ND	ND	Currency	SV-HL-310a.2
	Average hourly wage	ND	ND	ND	ND	Currency	SV-HL-310a.3
	Percentage of lodging facility employees earning minimum wage, by region	ND	ND	ND	ND	%	SV-HL-310a.3
	Description of policies and programmes to prevent worker harassment		See section 3.5.4.1			N/A	SV-HL-310a.4
Climate change adaptation	Number of lodging facilities located in 100-year flood zones	ND	ND	ND	ND	Number	SV-HL-450a.1

¹ Note to SV-HL-310a.2 – The entity shall briefly describe the nature, context and any corrective actions taken because of monetary losses.

Table 2. Activity Metrics

Activity metric	Data				Unit of measure	SASB Code
	2020	2021	2022	2023		
Number of available room-nights	264	268	276	ND	Million	SV-HL-000.A
Average occupancy rate ²	32,1	42,3	59,8	66,0	Rate	SV-HL-000.B
Total area of lodging facilities ³	ND	ND	ND	ND	m ²	SV-HL-000.C
Number of lodging facilities	5 139	5 298	5 445	5 580	Number	SV-HL-000.D
% managed	59%	58%	56%	54%	%	SV-HL-000.D
% owned and leased	4%	3%	3%	3%	%	SV-HL-000.D
% franchised	37%	39%	41%	43%	%	SV-HL-000.D

² Note to SV-HL-000.B – Measured as number of (1) occupied room-nights divided by (2) available room-nights across all properties.

³ Note to SV-HL-000.C – The scope of disclosure includes facilities that were owned, operated, leased or franchised during any portion of the reporting period.

