Overview
Manifesto

The art of hospitality knows no bounds — it extends beyond walls, to spark inspired experiences everywhere. We dare to reimagine hospitality not as a place or service, but infinite connected moments, whether you want to live, work, or play.

We are shaping a future where travel unlocks a life lived limitless. Where powerful brands deliver exceptional experiences and value, and talent and passion deliver a welcoming human touch. Where innovation constantly expands boundaries, and a commitment to sustainability gives back to one planet, many communities.

Because the future belongs to those who design it, and we’re here to bring you there — first.
LEADING THE HOSPITALITY REVOLUTION.
TODAY, WE ARE MORE THAN A HOTEL GROUP, WE ARE A HOLISTIC ECOSYSTEM OF BRANDS, TALENT AND SOLUTIONS, READY TO ENGAGE WITH THE FUTURE’S ENDLESS POSSIBILITIES. ACCOR HAS AN OFFER TO BRING NEW LIFE TO THE WAY YOU LIVE, WORK, PLAY, AND DO BUSINESS.

This is Accor:

Live. Globally.
Live is our ever-expanding, industry-leading, global hospitality portfolio. With luxury to economy, home-stays to resorts, with over 5,100 properties and over 753,000 rooms in 110 countries, 40 brands, Live brings together an unrivalled collection of exciting, relaxing, elegant and personalised guest experiences.

Work. Differently.
It is time to join the coworking revolution. MamaWorks and Wojo’s inviting spaces allow you to work how you want when you like, in the heart of cities. Alongside our thousands of meeting and event venues in our hotels, this is the Accor world of Work.

Play. Fully.
Indulge yourself at a wellness centre. Sip a delightful drink. Savour a delicious meal. Head out for a night on the town. Attend a beautifully catered special event. Accor has a constantly evolving assortment of ways to Play.

Business Accelerators. Powerfully.
We drive our customers’ businesses in distribution, operations and experiences with dynamic, services and solutions. Our Business Accelerators boost performance, bringing our long experience to every phase of development and ensuring success every step of our shared journey.

WELCOME TO ACCOR.
LIVE LIMITLESS.
1 hotel opened every day

5,100+ — Hotels
753,000+ — Rooms
110 — Countries

1,200+ — Hotels
210,000+ — Rooms

Pipeline

5%*
NORTH & CENTRAL AMERICA
120 HOTELS
37,200 ROOMS

24%*
SOUTHERN EUROPE
1,885 HOTELS
177,400 ROOMS

21%*
NORTHERN EUROPE
1,110 HOTELS
156,900 ROOMS

11%*
GREATER CHINA
445 HOTELS
83,300 ROOMS

12%*
SOUTH EAST ASIA
385 HOTELS
88,000 ROOMS

8%*
SOUTH AMERICA
395 HOTELS
61,700 ROOMS

12%*
INDIA, MIDDLE EAST & AFRICA
405 HOTELS
87,900 ROOMS

* As a percentage of total number of rooms of Accor managed and franchised hotels, as of December 31, 2020.
TAKING CARE OF OUR EMPLOYEES AND PARTNERS

As the world is in the midst of an unprecedented health crisis, the Group has taken proactive measures in April 2020 to support its employees and partners, by creating the “ALL Heartist” Fund – a €70m-fund.

The Fund quickly became operational and was able to help thousands of employees. Given the scale of the crisis, it will continue its efforts to support employees in the long term and help them cope with the health and economic crisis they are going through.

Solidarity is at the heart of Accor

62,000 beneficiaries  \  40 countries  \  21M€ allocated
Accor and AXA have announced a groundbreaking global partnership to provide medical support across all Accor hotels worldwide should guests need medical assistance during their stay.

A strategic partnership with AXA – a world leader in insurance & assistance

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WE ARE COMMITTED TO ENSURING THAT YOU STAY SAFE AND STAY WELL IN ALL OUR HOTELS

High standards of hygiene and cleanliness are already delivered across all our brands, all over the world.

The COVID-19 pandemic demands that we elevate those standards even further; therefore, we have launched the ALLSAFE Label, which represents some of the most stringent cleaning standards & operational procedures in the hospitality industry. Accor’s global cleanliness & prevention standards have been developed with and vetted by Bureau Veritas, a world leader in testing, inspection and certification. Today 92% of Accor network has adopted the ALLSAFE cleanliness and hygiene protocols.
Empowered Talent

They are Heartists®, the people who embody Accor’s inclusive culture and values around the world. Accor welcomes individuals as they are, support them to grow and learn every day, making sure that their work brings purpose to their life. So that during their journey with us, they can continue exploring Accor’s limitless possibilities.

260,000+ employees in Accor Brands
110 countries
300+ types of jobs
51% of employees are under 35

43% of our employees are female

900+ Trainers certified by the Accor Academy

150+ schools and universities worldwide are Accor partners

Diversity network 26,000+ members
Every year we welcome millions of guests, who stay and eat at one of our 5,100 hotels. That’s 140 million towels washed and 200 million meals served.

DIVERSITY
- 35% of hotel General Managers will be women by end 2021

PLANT FOR THE PLANET
- 1 tree is planted every minute with our reforestation program

WATCH We Act Together for Children
- 100% of hotels implement our program against child sexual exploitation

HEALTHY & SUSTAINABLE FOOD IN OUR RESTAURANTS
- Food waste: -30% by end 2021

URBAN VEGETABLE GARDENS
- 1,000 by end 2021

Our passion for hospitality goes beyond the walls of our hotels
Our commitments
FOR END OF 2021
AND BEYOND

- Engage our GUESTS in a sustainable experience
- Co-innovate with our PARTNERS to open up new horizons
- Act as an inclusive company for our PEOPLE
- Work hand-in-hand with local COMMUNITIES for a positive impact
- ELIMINATE all guest-related SINGLE-USE PLASTIC items in all hotels
- Strive for zero food waste & healthy, sustainable FOOD
- Move towards carbon neutral BUILDINGS

Planet 21
Acting for Positive Hospitality
Accor Solidarity supports the Group’s employees and its partners with their solidarity initiatives. It helps combat the economic and social exclusion of vulnerable people through training and vocational integration.

Accor Solidarity

Spreading hospitality of the heart

Accor Solidarity supports the Group’s employees and its partners with their solidarity initiatives. It helps combat the economic and social exclusion of vulnerable people through training and vocational integration.

13
YEARS of solidarity

400
PROJECTS supported

50
COUNTRIES involved

20,000
EMPLOYEES involved

230,000
direct and indirect BENEFICIARIES

Figures as of June, 2020
ALL – Accor Live Limitless is a lifestyle loyalty programme that goes beyond hotels and offers, elevating hospitality to make life extraordinary.

OUR GUESTS’ WAY OF LIFE
ALL – Accor Live Limitless is built around our guests’ lifestyle and passion. It goes where they go, to give them offers, rewards and experiences tailored to them. With personalised possibilities to live, work, and play, ALL – Accor Live Limitless lets them experience more of what they like, inviting them to enjoy the finer things in life, in travel and daily life.

A GENEROUS PROGRAMME
Wherever life takes them, ALL – Accor Live Limitless opens a world of new sensations and inspiration for its members. Whatever they do, wherever they are—ALL – Accor Live Limitless is a daily lifestyle companion. Members can earn across the entire Accor ecosystem and use them to enjoy once-in-a-lifetime moments. Thanks to over 90 partnerships in airlines, travel, mobility, lifestyle and banking members can take advantage of exclusive benefits all over the world.

UNIQUE EXPERIENCES
Sport, art, fine dining, travel, well-being... ALL - Accor Live Limitless designs ground-breaking experiences that money simply can’t buy—so its members can live their passions to the fullest. From the quirky to the exquisite, each experience is tailor-made to make them feel truly privileged and unique. ALL - Accor Live Limitless enhances everyday life thanks to sponsorships and partnerships with the biggest brands, including Paris Saint-Germain, AEG and IMG.

A DIGITAL PROGRAMME
The customer experience drives our digital strategy. Providing a personalised journey, all.accor.com seamlessly integrates the loyalty programme into a simplified booking platform. The dedicated application, Accor All, supports our customers with tailor-made offers — wherever they are. Finally, the Collections store gives members the opportunity to browse hundreds of brands, take advantage of exclusive offers and enjoy the pleasure of shopping online using Reward points.
Accor. A remarkable choice of over 5,100 properties around the world from luxury five-star palaces to smart economy hotels, exquisite home rentals to full-service resorts. We are dedicated to suit all desires and needs and reinvent the guest experience every day.
**An Oasis for the Well Travelled**

A true pioneer of worldly elegance and hospitality. An iconic brand where each Raffles hotel offers gracious and discreet service, delivering emotional luxury to well travelled. Arriving at Raffles is a special experience. It is warm, welcoming, generous in spirit and unique to the destination. Legendary service since 1887.

**PIPELINE**

- **17** hotels
- **2,410** rooms
- **13** countries

Raffles Singapore

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**ORIENT EXPRESS**

**Journey to Elsewhere**

Unexpected · Captivating · Avant-Gardist · Cultured

A myth for over 135 years, Orient Express remains the symbol of luxury travel and timeless refinement. The multicultural heritage of the legendary train is now transported to a collection of Orient Express hotels, taking travellers on a captivating journey to Elsewhere.

**PIPELINE**

A collection of 10 properties by 2030

orient-express.com
A sanctuary for the senses

Banyan Tree offers peaceful havens to rejuvenate the mind, body and soul in awe-inspiring locations around the globe. Each hotel allows guests to rediscover the romance of travel, while enjoying authentic and memorable experiences.

27 hotels
3,267 rooms
9 countries

Pipeline
4,094 rooms

Delano offers modern travelers that most rare and coveted of experiences. It redefines the luxury resort experience with first-class service and customized guest experiences that awaken their curiosity, nourish their senses and soul.

1 hotel
1,114 rooms
1 country, USA

Pipeline
68 rooms

sbe.com/delano

Delano Las Vegas, USA
Fairmont’s unforgettable grand hotels "in the heart" of each destination deliver meaningful hospitality through engaging service, protection of our environment, and holistic well-being practices. By combining these elements with awe-inspiring architecture, the brand finds itself at the heart of the guest experience.

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Feel the Pulse

A vivid cocktail of sophistication and style. An audacious burst of local energy that is both luxurious and playful. An edge that sets the experience apart. It’s about being the place to be and to be seen, connecting the like-minded.

SLS is the home of the extraordinary experience. Culinary artistry, theatrical interiors, subversive design touches and unexpected indulgences. From giant metallic ducks to a curated in-room bar for “saints” and “sinners”, no other luxury hotel can boast such a diversity, such richness, such a playful ambiance.

7 hotels
1,842 rooms
2 countries

PIPELINE
1,169 rooms

SLSHotels.com

9 hotels
1,350 rooms
8 countries

PIPELINE
2,239 rooms

softel.com
The House of Originals has historic and iconic hotels with a spirit of innovation. Not following fashions, but leading fashions. From nightlife, to design, culinary and mixology, every hotel has this undying spirit and promise of originality.

The House of Originals
7 hotels
1,315 rooms
4 countries

 PIPELINE
467 rooms
Thanks to its expertise for balancing the ultra-all-inclusive concept with a vibrant, luxury ambience, family friendly adventures & entertainment, Rixos offers exceptional escapes that go beyond the imagination to open a new world of horizons – with a modern Turkish flair.

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With onefinestay, guests stay in distinctive private homes and villas in the most desirable destinations, enjoying a level of personal service unmatched in the private rental industry.

**5,000 homes**
**2 collections:**
*City & Villa*

onefinestay.com
Premium
BRANDS

MANTIS | MGallery Hotel Collection | Art Series
MONDRIAN | PULLMAN | SWISSOTEL | ANGSANA
25 HOURS | HYDE | MOVENPICK | GRAND MERCURE
PEPPERS | THE REBEL
An exceptional place to find yourself

Mantis has unearthed hotels, eco-escapes, and waterways in far-flung corners of the world, vibrant cityscapes, across vast African plains, and most places in between. Each with a unique spirit, yet all are linked by a collective obsession to be extraordinary, to nurture the natural environment, and preserve all that is rare.

mantiscollection.com

Stories that stay

DELIGHTFUL · SINGULAR · INSPIRING · ENRICHING

MGallery is a collection of storied boutique hotels to discover the world and beyond, providing a delightful and unique experience inspired by the local essence of the hotel and its authentic story.

Harbour Rocks Hotel Sydney • MGallery, Australia

mgallery.com
21c Museum Hotel combines contemporary art museums, boutique hotels and chef-driven restaurants. The museum hotels’ original, artistic spirit and pioneering vision are the perfect complement to MGallery Hotel Collection’s concept of discreet, creative hospitality for lovers of art, literature and culture.

Creating unique and inspired experiences

At the corner of Curiosity
WE FUNDAMENTLY BELIEVE THAT ART CAN SHAPE THE FUTURE

Each boutique hotels takes design inspiration from a contemporary Australian artist. With original artworks and editions adorning the walls, the multifaceted art inspired experience is complete with dedicated art channels, art libraries and art tours. Sophistication and personalized service, live a unique experience at Art Series.

9 hotels
1,240 rooms
1 country, USA

21c Museum Hotel Chicago – MGallery Hotel Collection, USA

PIPELINE
305 rooms

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21c Museum Hotel Chicago – MGallery Hotel Collection, USA

PIPELINE
305 rooms
Mondrian is a way of travel. With its groundbreaking design and progressive programming it is a “must” destination for locals or travelers. Mondrian is always at the heart of the most exciting cultural scenes in the world, serving up innovation and creativity for everyone. Mondrian provides a playful framework so that guests and locals alike can immerse themselves in the culture of each city it inhabits.

sbe.com/mondrian

Our world is your playground

Pullman Hotels & Resorts sets a new tempo in global travel and living, delivering an inspiring, energizing and enriching experience to new entrepreneurs. Forward-thinking, hyper-connected and with a passion for art and fitness, Pullman welcomes guests with the space they need to focus, work and play.

143 hotels  
42,085 rooms  
40 countries

PIPELINE  
12,527 rooms

Pullman Suzhou Zhonghui, China

Pullman Berlin Schweizerhof, Germany

Pullman.com
Angsana brings the adventure back into travel whatever your age or reason to visit. Intertwining local chic and a vibrant fun-filled atmosphere, Angsana offers amazing destination playgrounds across the world.

Contemporary hotels designed with the quality and care of Swiss hospitality. We are Swiss at heart and global by nature. We offer guests the quality of life, vitality and peace of mind they need to explore the world and discover life’s true rewards.

35 hotels
14,772 rooms
18 countries

Pipeline
5,553 rooms

17 hotels
2,655 rooms
12 countries

Pipeline
3,787 rooms
Let’s spend the night together

**F U N · S T O R Y · D E M O C R A C Y · P R O F E S S I O N A L I S M**

At 25hours, we create individualized, made-to-measure hotels with personality in vibrant cities. Every unique, playful 25hours hotel has a soul inspired by its location and shaped by the art, culture, gastronomy and stories of its surroundings.

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**Mövenpick is in the moments business. We know small gestures can make all the difference. So we do ordinary things in an extraordinary way.**

With a Swiss heritage stretching back to the 1940s, Mövenpick offers a unique blend of contemporary city and resort hotels across the globe and a rich 70 years culinary legacy with no compromise on quality or authenticity.

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**Inventive · Genuine · Human · Warm**

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13 hotels  
2,065 rooms  
4 countries

**PIPELINE**

1,230 rooms

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102 hotels  
24,163 rooms  
27 countries

**PIPELINE**

12,580 rooms

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Hyde Hotels, Resorts & Residences are intuitively dialed into the desires of the in-the-know; their interests, aspirations and tastes. This is a new kind of hospitality, grounded in the spirit of discovery, the fantasy of nightlife and the adventure of connection. Hyde is more than a brand, it’s a state of mind.
The Peppers brand has become synonymous with a sense of refined indulgence, an attention to detail and excellent personal service. Explore an irresistible and intriguing range of escapades selectively located in some of Australia, New Zealand and Indonesia’s most spectacular destinations.

The Sebel is a collection of upscale stylish and spacious personally-serviced apartments for experiencing the most inspiring of places.
Midscale
BRANDS

MANTRA \ NOVOTEL \ MERCURE
ADAGIO \ MAMA SHELTER \ TRIBE
Room for everyone

Offering premium accommodation with a warm welcome in bustling cities and favorite holiday destinations. Whether you’re travelling on business or relaxing with family, you will feel right at home with Mantra. With hotels, resorts and apartments on the coast and in the city, you will always find the perfect space in the ideal place.

78 hotels
15,586 rooms
3 countries

Room for everyone

Room for everyone

Room for everyone

Room for everyone

Room for everyone

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Time is on your side

Every Novotel is a destination in itself. The natural and intuitive modern design gives our hotels a relaxed but lively atmosphere, making each area the perfect spot for guests and locals to have a drink, a bite to eat, work, play or just relax.

542 hotels
105,559 rooms
63 countries

Room for everyone

Room for everyone
Locally Inspired hotels

Each Mercure hotel is a portal to its destination, offering travellers a high-quality stay and immersive local experiences. Every Mercure hotel is unique and an invitation to discover the local culture through design, F&B and Craftsmanship.

The services of hotels, the freedom of apartments

How do you stay away from home and enjoy real at-home comfort while discovering a new city? Adagio Aparthotels offer functional apartments with the advantage of dedicated hotel services and natural hospitality.

mercure.com

Mercure Surabaya, Indonesia

Mercure Kaliningrad, Russia

Adagio Aix-en-Provence, France

mercure.com
Mama loves you

**IMPETUOUS · CHIC · GENEROUS · FUN AND FRIENDLY**

Mama is much more than somewhere to eat and sleep. It’s an urban refuge, a lively place for meeting and sharing. Mama is like motherly love. It’s like being in her arms, somewhere that feels good. Mama also feeds you like a mother, with generous, unique dishes designed by fantastic chefs. Like a mother, Mama just wants to take care of you!

Mama Shelter Bordeaux, France

Los Angeles, USA

mamashelter.com

14 hotels
1,932 rooms
7 countries

PIPELINE
1,310 rooms

Tribe is a new kind of hotel. One that responds directly to the desires and aspirations of the modern traveller. A concept inspired by global journeys and uncompromising vision to deliver a uniquely positioned, design driven hotel. A refreshing and disruptive brand, Tribe challenges the status quo with its edited hotel experience that makes it a leader in the design-led affordable luxury sector. Modern travellers, this hotel is for you. Welcome to Tribe.

**CONTEMPORARY · DESIGN-DRIVEN · ARTFULLY CURATED**

3 hotels
288 rooms
3 countries

PIPELINE
6,381 rooms
Economy

BRANDS

BREAKFREE \ IBIS \ GREET
IBIS STYLES \ IBIS BUDGET \ JO&JOE
HOTELF1
Give me a break

GREAT VALUE · GREAT LOCATIONS
GREAT BREAKS

Spacious self-contained apartment and hotel-style accommodation, combining value with the best beaches, city highlights and holiday attractions. Families, groups, couples, from Australia or anywhere in the world, recognise the style and promise of a BreakFree offering.

22 hotels
3,288 rooms
2 countries

breakfree.com.au

We are open

VIBRANT LIGHTHOUSES
OPEN TO EVERYONE

Ibis intends to welcome visitors to a lively hub, where anyone can come to sleep, dine, meet new people or enjoy live music. A whole new range of possibilities await within new and flexible spaces that encourage social interaction and connections between customers, travellers and local residents.

1,233 hotels
156,149 rooms
67 countries

ibis.com
greet hotels welcome those who look for meaning in their relationship, purchase, and way of living.

Everyday, they contribute to make our world a better place, by giving a second chance to everything around them.

Be greet!

Meaningful essentials
LOCALLY ENGAGED · COLLECTIVE · INCLUSIVE

4 hotels
238 rooms
1 country, France

PIPELINE
1,472 rooms
Creative design and a playful atmosphere are what travellers find when they stay with ibis Styles. With a unique design concept built around a precise theme and a creative, optimistic approach, ibis Styles hotels deliver simple, trendy and economical hospitality.

Open to adventure
SMART BASECAMPS IN & OUT ADVENTURES

ibis budget is a smart choice as a basecamp for urban adventures. At ibis budget, guests come together around their shared passion for urban sports, and enjoy fun and smart sport equipment to stay active.

ibis.com
Welcome to the Open House

Launched to meet the expectations of Millennials and anyone who embraces their attitude, JO&JOE is a new hybrid hospitality concept at the meeting point between youth hostels and traditional hotels.

After first launching in Hossegor, France, JO&JOE opened its doors in April 2019 in Paris Gentilly, and in July 2020 in Paris Nation.

What a great day!
-JOE

Tomorrow will be even better.
-JO

hotelF1 is dedicated to travellers on the road. For more than 30 years, our hotels have been easy to find, convivial and at the cheapest rates. In the concept #OnTheRoad, hotelF1 enhances quality with new comfort and design. New services « à la carte » are launched to let the guest personnalise and enrich its experience.
Residential
BRANDS
Unrivalled residential expertise

WITH 30 GLOBAL BRANDS
EXTENDED STAY & BRANDED PRIVATE RESIDENCES

Alongside our celebrated hotel brands, Accor also manages serviced residences catering to extended stay guests and branded private residences.

Extended-stay
Serviced studios, apartments, villas, rooms and suites that come with kitchens and can be booked for a few days or several months.

Branded Private Residences
Private residences belonging to an owner (whether primary or secondary residences) that benefit from all the hotel services of an Accor brand, including concierge services, restaurants, and a spa.

Marlborough Place London, United Kingdom
Mantra Sirocco Mooloolaba, Australia
Adagio Paris porte de Versailles, France
Fairmont Residences Royal Palm Marrakech, Morocco
Accor as a solution that will work for the ones seeking for modern coworking spaces – with offers and spaces to suit everyone, from freelancers to small businesses. Thanks to a wide variety of properties around the world, we are also the best place to host meetings and events.
Meeting all the needs

With state-of-the-art equipment, innovative catering and bespoke activities, our hotels, from luxury to economy, ensure that every business event is a success for our guests.

700
Events a day worldwide

More than
3,100
Hotels

18,000+
Meeting rooms

30,000
EVENT ORGANIZERS ARE MEMBERS OF THE MEETING PLANNER LOYALTY PROGRAMME

MEETING PLANNER

Figures as of June, 2020
Mama Works is a veritable cocoon of well-being, conducive to inspiration and concentration. It is an invigorating agora for creative teams to debate, discuss and brainstorm. It is a luminous loft where ideas, people and energies flow freely. Mama Works is freedom and flexibility, a rallying point for everyone from innovative CEOs and promising entrepreneurs to go-getter freelancers.

Occupy the office!
OFFICES · MEETING ROOMS · COWORKING

Mama Works Lille
1,600 sqm
Mama Works Lyon
1,812 sqm
Mama Works Bordeaux
3,083 sqm

PIPELINE
2 workplaces
3,800 sqm

Wojo is one of the key players on the European coworking market. With a new typology of workspaces, Wojo Spots and Wojo Corners, in addition to its existing sites, Wojo is now offering everyone the possibility to find a place to work less than 10 minutes from their current position.

12 sites:
9 in the Paris region,
2 in Lyon
1 in Barcelona

+300 Wojo spots managed by Accor

PIPECILNE
In 2023
+900 Wojo spots

wojo.com

mamaworks.com
The health crisis has shaken up work habits and people today have a growing need for a balance between professional and personal life. This is also an opportunity for hotels to take advantage of their existing spaces by reconverting them to accommodate professionals.

Accor has launched new co-working services for people wishing to work in shared coworking spaces, private office spaces and meeting spaces - Workspitality® solutions - and is accelerating the development of its offers with Wojo.

**SHARED COWORKING SPACES**
Wojo Spots & Wojo Corners - particularly adapted to nomad and remote workers, with an alternative to working from home, or for stopping in for a few hours...

**FLEXIBLE PRIVATE OFFICE SPACES**
repurposing or use of guest rooms or meeting rooms as office spaces offering both flexible day offers and dedicated private Flexible Office spaces.

**MEETING SPACES**
a range of modular meeting spaces for different needs.
With Accor, living limitless means the freedom to enjoy every moment in every way. We have everything our clients will ever need to Play in our hotels, restaurants and bars, spas, an unlimited selection of experiences, bespoke events and sophisticated venues, night and day.
Our mission is to make food and beverage the heart and soul of our hotels by thinking like restaurateurs and delivering an experience that is excellent, relevant and authentic. Doing this helps us create venues that are not simply “hot and trendy,” but rather essential to the very fabric of the cities and communities where we live – for locals and travelers alike.

Seeking excellence and authenticity

10,000 Restaurants and bars
200M meals served each year
100,000 talented employees in F&B
€6Bn annual revenue

Figures as of June 30, 2020
Legendary French cuisine for contemporary events

Potel et Chabot has been reinventing the art of gastronomic catering since 1820. Standard bearer for the French culinary tradition with nine spectacular venues in Paris, and a catalogue of 600 venues in France and internationally, it can host and cater events of all sizes.

PARIS SOCIETY

Unique places to celebrate

In just over 10 years, Paris Society has become a leader in events, hospitality and entertainment in France. It is today developing around three pillars: CLUBS, the heart and soul of Parisian nightlife; TABLES, high-quality restaurants in iconic venues; and PLACES unparalleled portfolio of event venues. These complementary poles allow the group to create synergies and capitalise on its wealth of savoir-faire.

600
International venues

SOME EXCLUSIVE VENUES
Pavillon Gabriel
Pavillon Kléber
Pavillon Dauphine
Hôtel d’Evreux

poteletchabot.com

16,000
Events organised every year

150
Full-time employees

1,200
Employees in total

PIPELINE
5 Prestigious projects

paris-society.com
Accor is inviting its guests to experience new journeys of discovery. Climbing aboard the legendary Orient Express or immersing themselves in the beauty of Egypt on a Mövenpick Nile cruise, while delighting in the authentic cuisine, and upscale hospitality. With its defiantly contemporary vision, Accor is redefining the future of personalised luxury travel.

Over 135 years since the Orient Express began services

8 luxurious Mövenpick boats on the Nile
Transformative experiences

Discerning travellers are increasingly motivated by the possibilities of maintaining and improving their health during their stay. The attentive and generous teams of thalasso, spa & fitness experts dispense revitalizing seawater therapies a wide range of locally inspired holistic treatments or the motivation for one more rep in the gym.

Over 405 Luxury Spas

Over 560 Health Clubs

14 Thalassa Wellness Resorts

Figures as of June 30, 2020
In unforgettable places all over the world – from rooftop venues to underground clubs, breathtaking bars to remarkable restaurants – Accor offers the very best in entertainment all year round. By creating new ways of making memorable moments, Accor continues to make every guest experience truly exceptional.

70+ events worldwide

16,000 events every year

Figures as of June 30, 2020
We drive our customers’ businesses in distribution, operations and experiences with dynamic, services and solutions. Our Business Accelerators boost performance, bringing our long experience to every phase of development and ensuring success every step of our shared journey.
Technology and marketing solutions for hotels

Availpro & Fastbooking - two of the largest companies in hospitality distribution technology - unite under a new brand: D-EDGE Hospitality Solutions.

D-EDGE’s high-end technology provides independent hoteliers and chains with a smooth, transparent 360° suite of solutions to optimise their online distribution:

Maximising your hotel revenue is as easy as a swipe

11,000 hotels customers
100+ countries in Europe and APAC
+6.5M€ in R&D/year

3 Fundamentals
Easy-to-use \ Reliability \ Proximity

d-edge.com

Figures as of June 30, 2020
Founded in 2010, Gekko Group is the European leading hotel booking platform. Through its different brands, it brings innovative solutions to corporate travel, leisure travel and hotel BtoB specialist.

1,000,000+ hotels all over the world, hotel chains and independent hotels, private rental...

France’s leading BtoB hotel booking platform

Exceptional hotels
Exclusive offers

VeryChic proposes its members exclusive offers in extraordinary hotels, with up to 70% off. Over 5,000 partner hotels optimize their distribution with VeryChic and over 9 million members have joined since its creation.

Teldar Travel
HOTEL BOOKING SPECIALIST DEDICATED TO TRAVEL AGENCIES
14,000+ travel agencies
9 countries

HOTEL CORPO
A UNIQUE HOTEL BOOKING TOOL DEDICATED TO LARGE COMPANIES, INTERNATIONAL GROUPS AND TMCs
500+ long-term corporate clients

MILES ATTACK
FIRST LOYALTY PROGRAMME IN EUROPE DEDICATED TO TRAVEL AGENCIES
30,000+ members across Europe, among which 85% are active users
9 countries

INFINITE HOTEL
FRENCH WHOLESALER DEDICATED TO FRENCH INDEPENDENT HOTELS
15,000+ hotels in France (independent and local chains, from 2 to 5*) and international chains.

Softel Dubaï The Palm resort and Spa, Emirates Arabes Unis
VeryChic proposes its members exclusive offers in extraordinary hotels, with up to 70% off. Over 5,000 partner hotels optimize their distribution with VeryChic and over 9 million members have joined since its creation.

9.1 million members
5,000 hotels partners
50 countries

gekko-holding.com
Figures as of June 30, 2020

verychic.com

Figures as of June 30, 2020
ResDiary is the flat-fee table booking system that puts the power of reservations back into operators’ hands. With market-leading channel management to allow bookings from anywhere, operators can take reservations from their own sites and social media, or from major third parties like Google.

59 countries
185M+ meals delivered per year
9,700 restaurants

Concierges for the digital age

John Paul provides companies and brands with loyalty solutions for their clients and employees via three complementary programs. John Paul combines the unique know-how and skills of its 700 Concierges and the operation of a global digital platform with ultra-personalised content thanks to proprietary technology.

The Art of Service
CONCIERGE EXCELLENCE TO SURPASS EXPECTATIONS

The Art of Marketing
CUSTOMIZED CONTENT ADAPTED TO CLIENTS

Personalized Digital Experience
CUTTING-EDGE TECHNOLOGY TO REINVENT THE SERVICE OF TOMORROW

800 employees
5 continents
24/7 availability
10,000+ exclusive partnerships

Figures as of June 30, 2020

resdiary.com

PASSION · EXCELLENCE · INNOVATION

The Art of Marketing
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Figures as of June 30, 2020

resdiary.com
Contribute to the success of restaurants & catering groups

Adoria’s mission is to contribute to the success of catering groups by optimizing restaurant supply and meal production through an internet platform that connects all players in the sector. Adoria is the first independent software platform for organised catering.

- 65,000 catalogue references
- 3,000+ clients
- 100,000+ orders per month
- €400 million of purchases each year

Your procurement partner

All your hospitality needs delivered through innovative digital solutions supported by our global and local team of experts to secure and maximise your value.

Figures as of June 30, 2020

- Nearly 3,500 Suppliers / World
- 2.5 Billion € purchases / Worldwide
- 1 Innovative digital ecosystem
- 6 Families covering 100% of hotel needs
- 21 Offices Worldwide and 270 Experts