

ACCORHOTELS

Feel Welcome

AN EXCELLENT YEAR DEMONSTRATING STRONG BENEFITS FROM THE TRANSFORMATION 02/18/2016





















Sébastien Bazin CHAIRMAN AND CEO

AccorHotels' transformation in 2015



Solid FY 2015 results reflecting benefits from transformation

Record expansion driving a 1/2 million room system at HotelServices

Fast transformation and sound improvements at HotelInvest

Record Group EBITDA, EBIT & FFO Net debt free at year-end



Strategic operations to foster future growth

Acquisition of Fastbooking, an accelerator for the Marketplace

Acquisition of **Fairmont Raffles** Hotels International

Partnership with **Huazhu** closed in January 2016



New identity, new managers, new horizons

Accor renamed AccorHotels to increase its visibility

Three new FxCo members bringing fresh views

Initial agreements for expansion in Iran & Angola



Key takeaways from the 2015 Results



€5,581m Revenue, up 2.9% LfL €665m EBIT, up 11% vs. 2014 Record EBIT margin of 11.9%



Record cash flow generation and solid financial situation Net cash situation at year end



HotelServices

c. €13bn in Gross Volume up 8% vs. FY 2014

Global momentum partly offsetting incremental digital opex



HotelInvest

Gross Asset Value (GAV) growing from €6.3bn to €6.9bn YoY with a 9.5% ROL

Continued growth in EBIT margin (+1.8 pts vs 2014)



Digital Plan – significant progress across the 8 programs

CLIENTS

EMPLOYEES

PARTNERS

SYSTEM

INFRASTRUCTURE

TRANSFORMATION

DATA

Digital Marketing

Several campaigns on social networks with 6M followers



45% views on mobile 880k downloads of the unique app 8X Le Club enrolment on the app

CUSTOMER CENTRIC

Voice of

the Guest

rolled out in 3,700 hotels Online reviews up 25% vs. 2014

SEAMLESS JOURNEY

e-check in 2.500 hotels deployed worldwide

1m

Welcome

MICE & B TO B

120 French companies using **AccorHotels** New business solutions. available in 3,000 hotels

EMPLOYEE FRIENDLY

20k employees enrolled on internal social network in 3 months

OWNERS & **PARTNERS**

New

partner

portal

rolled out

on time

and budget

Progressive

roll-out of

e-billing

Transition to service contract for CRS with **Atos** (Nearshoring) completed on time

ANALYTICS

New mobile tool for General managers deployed in 1,000 hotels (ongoing)



Positive results on Le Club membership growth

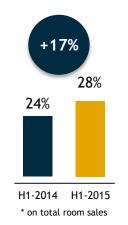


Club Members





Club contribution*





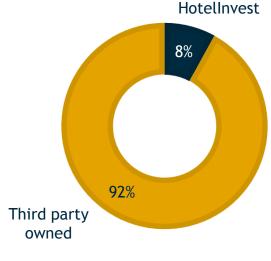
New capacity to sell rooms at best price exclusively on accorhotels.com generated +3% web direct incremental volume



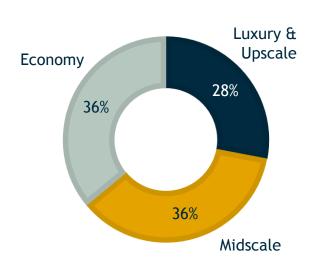
HotelServices



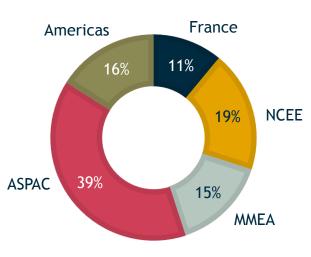
229 hotels and 36,172 rooms added to the network



Widely asset-light...



... across all segments



... and all geographies



HotelInvest On time, on plan



Sharp improvement in margins thanks to restructuring of assets which has doubled in 2015, and sensible management by HotelServices

61% of owned hotels contribution to NOI

Increased Gross Asset Value thanks to business momentum and acquisitions

Leased portfolio reduced to 900 hotels following agreement with Eurazeo

Successful sale & franchise back deals in 2015 for hotels bought from Moor Park, Axa, Tritax

Fairmont Raffles Hotels International

Creating a worldwide leader in the luxury segment

Strengthen our presence and expertise in the Luxury segment with strong iconic brands



Significantly strengthen our position in the **North American market** with flagship properties in key cities



Leverage high-end client databases, mostly US-based

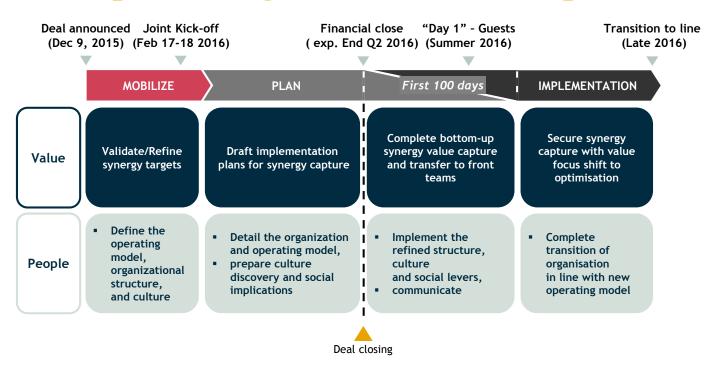


Build a **new global brand architecture** to address strong growth market potential



Fairmont Raffles Hotels International

Disciplined integration based on best-practices



Agreement with Huazhu

Enhancing synergies in the largest inbound market and soon-to-be the largest outbond market

- Huazhu now the Master Franchisee of AccorHotels for Mercure, ibis Styles and ibis in China, Taiwan and Mongolia
- Novotel & Grand Mercure (Mei Juei) will be developed and operated by both AccorHotels and Huazhu under a **co-development agreement**
- Huazhu also owns a 29.3% in AccorHotels' Luxury and Upscale platform for China. This platform develops and operates Sofitel, Pullman, MGallery by Sofitel

- According has a 10.8% stake in Huazhu and one representative to China Lodging Group's Board of Directors
- The combined hotel networks represent more than **6,500 hotels worldwide**, and the two loyalty programs have more than 75 million members
- The plan of Huazhu for ibis, ibis Styles, Novotel, Mercure and Grand Mercure suggests 350 to 400 new AccorHotels branded hotels in the midterm





Jean-Jacques Morin

2015 Financial Takeaways

Sustained revenue

€5,581m, up 2.9% L/L

Record EBIT and EBIT margin

€665m, up 3.5% L/L i.e. 11.9% margin

BBB-/Stable rating by S&P/Fitch

Commitment to an Investment grade rating

Record recurring free cash flow

€341m, vs 304 in 2014

Increased Dividend

€1.00, vs 0.95 in 2014

Robust balance sheet

€3.obn cash €194m "net cash" positive



Sustained revenue growth in 2015 €5,581m, up 2.9% L/L

+2.9%

Like-for-Like +€159.1m

HotelServices: +6.2% comp (1); HotelInvest: +1.9% L/L

+1.2%

Expansion +€66.8m

36,172 new rooms (229 hotels) opened in 2015

-3.0%

Disposals €(166.1)m

Impact of the Asset Management program

- 93 hotels restructured in FY 2015 + 12 in January 2016 (Huazhu)
- Including Sales & Franchise back of 35 hotels bought back in 2014 within the Moor Park and Tritax portfolios

+1.2%

Currency +€66.8m Strong positive effect from the weak euro, particularly against the British pound (+€62m)

+2.3%

Reported €126.7m

(1) Comparable (comp.) revenue growth - includes fees linked to expansion, at constant exchange rates



2015 Revenue

Breakdown by region and business

France
NCEE
MMEA
Asia Pacific
Americas
Worldwide structures
Total

HOTEL	SERVICES		
2015	L/L		
348	+4.3%		
338	+8.1%		
137	+8.7%		
366	+7.6%		
101	-4.6%		
49	+N/A		
1,339	+6.2%		

HOTELINVEST			
2015	L/L		
1,545	-1.6%		
2,227	+4.4%		
432	+7.9%		
274	+2.8%		
337	-4.1%		
N/A	N/A		
4,815	+1.9%		

A	CCORHOT	ELS
2014	2015*	L/L
1,737	1,691	-0.5%
2,171	2,309	+5.0%
483	520	+7.9%
571	615	+5.4%
469	404	-3.7%
23	42	N/A
5,454	5,581	+2.9%
,	,	

^{*} Including €(574)m of Corporate and Intercos

2015 Results - HotelServices & HotelInvest

2015 Figures

Revenue

EBITDAR

EBITDAR margin

EBITDA

EBITDA margin

EBIT

EBIT margin

Excl. Digital Plan

EBIT 2014

EBIT margin 2014

HOTELSERVICES

1,339

426

31.8%

399

29.8%

359

26.8%

30%

376

30.1%

HOTELINVEST

4,815

1,424

29.6%

654

13.6%

378

7.8%

7.8%

292 6.1%

CORPORATES & INTERCOS

(574)

(70)

N/A

(66)

N/A

(71)

N/A

N/A

(66)

N/A

ACCORHOTELS

5,581

1,780

31.9%

986

17.7%

665

11.9%

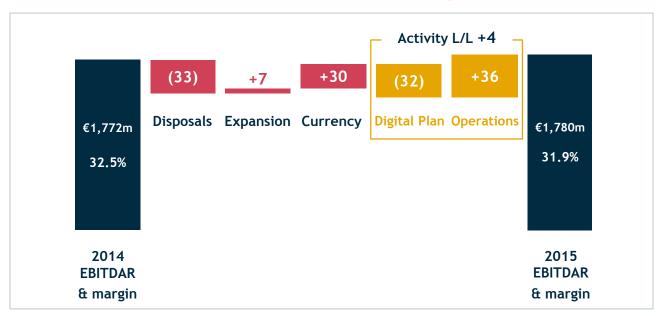
12.6%

602

11.0%

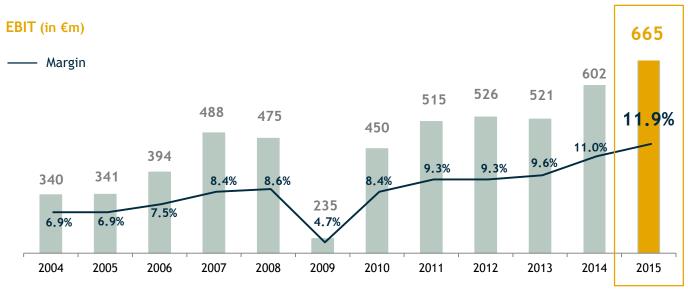


Stable EBITDAR after digital efforts



- OPEX related to the digital strategy (-0.6pt; -€32m)
- Sharp recession in Brazil (-0.4pt; -€29m)
- Tough business environment in France (-0.4pt; -€26m)

Record EBIT and EBIT margin in 2015



Accor figures, restated from Edenred / Motel 6 / Red Roof Inn / Groupe Lucien Barrière

- Positive effects from the transformation plan
- Operating momentum



2015 EBIT, solid contribution from both business lines

Breakdown by region and business

	HOTELSERVICES		
	HOTEL	SERVICES	
	2014	2015	
France	122	114	
NCEE	110	120	
MMEA	36	40	
Asia Pacific	59	64	
Americas	32	23	
Worldwide structures	17	(1)	
Total	376	359	

HOTELINVEST			
2015			
58			
250			
15			
8			
6			
42			
378			

,	ACCORHOTE	LS
2014	2015	L/L
186	171	(10%)
279	369	+20%
30	55	+57%
65	71	+6%
51	29	(40%)
(9)	(31)	N/A
602	665	+3.5%

- Fast increase in NCEE thanks to sound business levels and asset management strategy
- Solid turnaround in MMEA notably driven by South Europe recovery



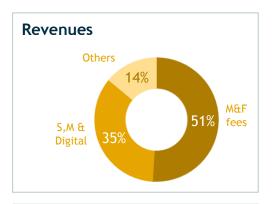
HotelServices KPI: a solid performance

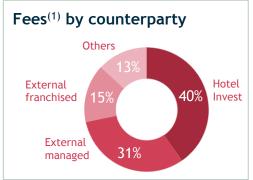
KEY P&L ELEMENTS	2014	2015
Gross Volume (in €bn)	11.9	12.9
Revenue (in €m)	1,248	1,339
EBITDA	411	399
EBITDA margin	32.9%	29.8%
Margin excl. S, M & Digital and loyalty	49.0%	49.8%

CASH-FLOW ELEMENTS (IN €M)

Systems & development Capex	(81)	(93)
EBITDA - Total Capex	331	306
% EBITDA	80.5%	76.8%

Notes





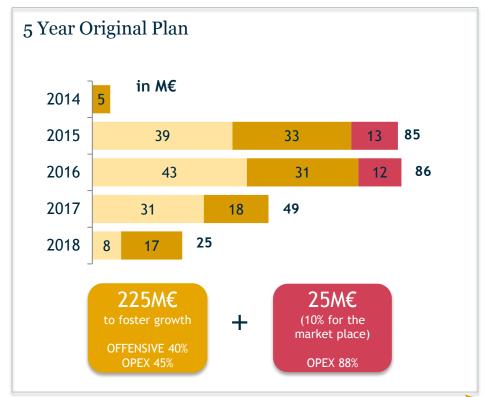
⁽¹⁾ Fees comprising revenues from Management, Franchise and S, M & Digital

[&]quot;S, M & Digital": Sales, Marketing & Digital

[&]quot;M&F": Management & Franchise



HotelServices KPI: Digital Plan







HotelServices: 2015 P&L

2015 Figures	MANAGED & FRANCHISED	SALES, MARKETING & DIGITAL	OTHER ACTIVITIES	HOTELSERVICES
Revenue	687	467	186	1,339
EBITDAR	380	(22)	68	426
EBITDAR margin	55.4%	(4.8%)	36.7%	31.8%
EBITDA	372	(33)	60	399
EBITDA margin	54.1%	(7.1%)	32.5%	29.8%
EBIT	355	(46)	51	359
EBIT margin	51.6%	(9.9%)	27.3%	26.8%
Excl. Digital Plan	51.6%	(1.6%)	27.3%	30.0%
2014 EBITDA margin	54.3%	0.3%	23.5%	32.9%

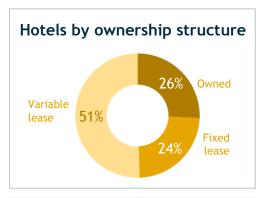
Global momentum partly offsetting incremental digital opex

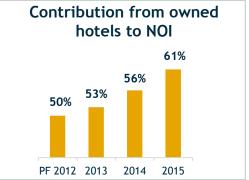


HotelInvest KPI: all signals to green

% EBITDA	28.4%	44.0%
EBITDA - Total Capex	162	288
Development Capex	(201)	(149)
% EBITDA	63.5%	66.8%
NOI (EBITDA - Maintenance Capex)	364	437
Renovation & Maintenance Capex	(209)	(217)
CASH-FLOW ELEMENTS (IN €M)	+1.8 pts	
EBIT margin	6.1%	7.8%
EBIT	292	378
EBITDA margin	11.9%	13.6%
EBITDA	573	654
EBITDAR margin	29.2%	29.6%
EBITDAR	1,401	1,424
Revenue	4,794	4,815
KEY P&L ELEMENTS (IN €M)	2014	2015









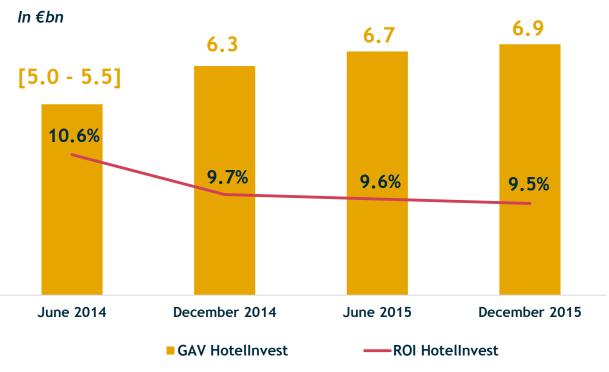


HotelInvest: transformation on time, on plan

2015 Figures	OWNED	FIXED LEASED	VAR. LEASED	OTHERS	TOTAL
Number of hotels	331	304	653	,	1,288
Revenue	1,254	1,310	2,193	58	4,815
EBITDAR	349	434	645	(4)	1,424
EBITDAR margin	27.8%	33.1%	29.4%	(6.7%)	29.6%
Rents	(15)	(310)	(444)	-	(770)
EBITDA	334	124	199	(4)	654
EBITDA margin	26.6%	9.5%	9.1%	(6.8%)	13.6%
Depreciations & amort.	(144)	(53)	(82)	N/A	(276)
EBIT	190	71	117	(1)	378
EBIT margin	15.2%	5.4%	5.3%	(1.6%)	7.8%
2014 EBIT	129	50	128	(15)	292
2014 EBIT margin	12.4%	3.9%	5.4%	(20.7)%	6.1%



Continued increase of HotelInvest Gross Asset Value



(Return On Investment (ROI): 12-month rolling EBITDA / Gross Asset Value

2015 Net Profit

In € millions	2014	2015
EBIT	602	665
Net financial expense	(52)	(71)
Share of profits/(losses) of associates	28	10
Operating profit before tax and non-recurring items	578	605
Non-recurring items	(159)	(196)
Income tax expense	(175)	(136)
Minority interests	(17)	(27)
Net profit/(loss) before discontinued operations	227	246
Profit or loss from discontinued operations	(4)	(1)
Net profit/(loss) attributable to shareholders	223	244

^{*} Including hybrid capital dividend payment of €(37)m at December-end 2015



Cash flow: business momentum drives record FFO

In € millions	2014	2015
EBITDA	923	986
Financial result	(52)	(71)
Income tax (cash)	(127)	(139)
Non cash & others	25	40
Funds from operations	769	816
Renovation & maintenance capex	(262)	(269)
Recurring expansion capex	(203)	(205)
Recurring Free Cash flow	304	341
Cash conversion (Recurring FCF / EBITDA)	33%	35%



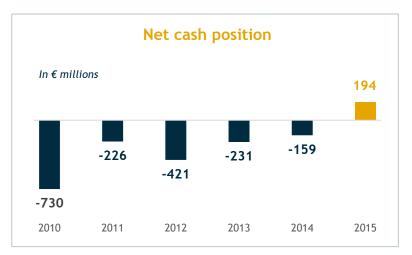
And a positive "net cash position"

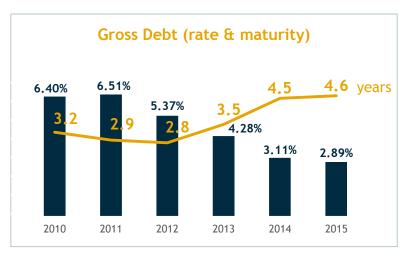
In € millions	2014	2015
Recurring free cash flow	304	341
Acquisitions (1)	(1,110)	(161)
Proceeds from disposals	128	356
Working capital	103	72
Dividends	(137)	(174)
Others	(108)	(43)
Hybrid financial instruments & interest	887	(37)
Change in net debt	67	354

(1) 2014: including Moor Park, AXA and Tritax portfolios



A very solid balance sheet to support the execution of strategy





Figures excluding Hybrid

Unused Credit Line Facility of €1.8bn

* * *

AccorHotels committed to an Investment Grade rating S&P and Fitch ratings both at BBB-/Stable



Proposed 2015 dividend: +5% vs 2014, in line with operational performance

	2014	2015
Recurring profit before non-recurring items, net of tax ⁽¹⁾ (in € millions)	435	461
Recurring profit before non-recurring items, net of tax per share (in €)	1.9	1.96
Ordinary Dividend per share ⁽²⁾ (51% payout ratio) (in €)	0.95	1.00
Ordinary Dividend (in € millions)	218	230

Payment method: option between 100% cash or 50% cash / 50% shares⁽³⁾



⁽¹⁾ Operating profit before tax and non-recurring items, less operating tax, less minority interests

⁽²⁾ Subject to shareholder approval at the Annual General Meeting on April 22, 2016

^{(3) 50%} shares with a 5% discount

Sébastien Bazin CHAIRMAN AND CEO

Staying the course in a changing environment

Five priorities in 2016



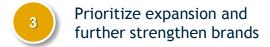


Complete 3 year transformation plan



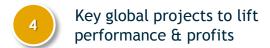


Progress across our 8 programs
Steady ramp-up of AccorHotels marketplace
Seize M&A opportunities in digital travel





Successful integration of FRHI Consolidate pipeline to carry on with fast & profitable expansion





Incremental growth and profits through F&B and Procurement



Revamp Accor managerial culture



Implement the "Shadow Comex"
Increased focus on guest satisfaction as a key KPI at all Company levels



Two tactical acquisitions in the Serviced homes business To explore a complementary offer in the hospitality industry

Fast-growing Hotel Homes business, addressing a wider range of guests needs and expectations (leisure traveling for family/groups, long-stay...)

A unique and seamless way to stay, providing a variety of services from check-in/out and cleaning to concierge services and management of club-houses

A leading stake enabling AccorHotels to leverage opportunities in this new global business (30% in Oasis Collections - 49% in Squarebreak)



Creator of the "Home Meets Hotel" accomodations, offering an authentic rental experience, combined with an unparalleled degree of curation on-the-ground service and local insight



A platform offering private upscale properties, primarily in France, Spain and Morocco, leveraging local property managers for homeowners by using hotel management techniques & services





2016: a year of uncertainties...

Fconomic Slowdown





Commodities Plunge



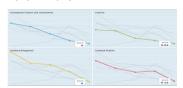
Huge oil price decrease



WTI down to c.a. \$30 from \$107 mid 2014 ②

Low Inflation

Global inflation hovered around zero in 2015 \odot



Monetary Policy



FED policy impacted by softness of US recovery ECB easing to be longer than expected BoJ & BoE difficult to predict

Political Environment



US presidential elections



UK potential In/Out EU referendum



Greece - Spain political situation



Poland - S&P downgrade

Worldwide Instability

An environment of threats



Syria, Middle East, Russia, North Korea

Terror attacks



ZIKA virus WHO alert

① Source OECD

② Source Bloomberg

...But also a year of opportunities

Favorable calendar





Rio Olympic Games in Brazil

Global Travel increase



4% growth in International travel expected by the UNWTO, in line with 2015



3.5% to 4.5% growth expected for Europe



Positive effect from low energy costs on travel

Positive Industry drivers



Progressive harmonization of rules for all hospitality distributors



Increased leadership and outperformance for branded hotels

Economic drivers



Low interest rates



Easy access to cash resources

AccorHotels set to deliver record performance in 2016



ACCORHOTELS

Feel Welcome

AN EXCELLENT YEAR DEMONSTRATING STRONG BENEFITS FROM THE TRANSFORMATION 02/18/2016





















Appendices

HotelInvest – agreement for the sale of a portfolio of 85 hotels to a new franchisee (January 2016)



85 hotels in Europe in the Economy and Midscale segments, of which 28 owned hotels and 57 leased hotels

AccorHotels using the substitution clause for the buyer signed with Foncière des Régions, Axa IM-Real Assets and Invesco in Q4 2015, to transform the leased hotels to franchises

€504m of asset value for the vehicle, at 30 June 2015 GAV, including €146m for AccorHotels' part (28 owned hotels + 85 business interests)

The new vehicle will be owned by Eurazeo (70%) and AccorHotels (30%), potentially strengthened by a third investor, becoming the largest franchisee of HotelServices

IN LINE WITH THE RESTRUCTURING STRATEGY OF HOTELINVEST TO IMPROVE ITS PORTFOLIO QUALITY, EBIT MARGIN AND ROCE

APPENDICES

FY 2015 RevPAR & Exchange rates



France

FY 2015 Managed + HotelInvest	OCC	UPANCY	N	ET ARR	NET REVPAR		
	%	∆ (L/L, pts)	€	Δ (L/L, %)	€	∆ (L/L, %)	
Luxury & Upscale	73.5	+3.8	192,2	-0.5	141,3	+5.1	
Midscale	68.0	-0.6	109,3	-0.7	74,3	-1.5	
Economy	68.3	-1.5	55,9	+0.2	38,2	-2.0	
TOTAL	68.6	-0.8	85,0	+0.5	58,3	-0.7	



Germany

FY 2015 Managed + HotelInvest	OCC	UPANCY	N	ET ARR	NET REVPAR		
	%	∆ (L/L, pts)	€	Δ (L/L, %)	€	Δ (L/L, %)	
Luxury & Upscale	74.8	+1.1	143,5	+3.3	107,3	+5.0	
Midscale	71.9	+0.8	88,7	+2.9	63,8	+4.1	
Economy	74.6	+2.1	59,3	+1.7	44,2	+4.7	
TOTAL	73.5	+1.5	78,0	+2.2	57,3	+4.4	



UK

FY 2015 Managed + HotelInvest	OCC	UPANCY	N	ET ARR	NET REVPAR		
	%	∆ (L/L, pts)	€	Δ (L/L, %)	€	Δ (L/L, %)	
Luxury & Upscale	79.6	+0.0	264,4	+1.5	210,5	+1.5	
Midscale	79.1	-0.4	118,7	+3.8	93,8	+3.3	
Economy	84.3	+0.7	81,2	+5.6	68,5	+6.5	
TOTAL	81.9	+0.2	102,3	+4.2	83,8	+4.5	



FY 2015 RevPAR (1/2)

		MANAGED & FRANCHISED					HOTELINVEST (OWNED & LEASED)					TOTAL						
		OR		ARR	Re	evPAR		OR	ARR RevPA		evPAR	OR		ARR		RevPAR		
FY 2015	%	chg pts L/L	€	chg % L/L	€	chg % L/L	%	chg pts L/L	€	chg % L/L	€	chg % L/L	%	chg pts L/L	€	chg % L/L	€	chg % L/L
Lux. & Upscale	67.9	+5.8	214	-0.1	145	+9.0	71.5	+1.1	163	-0.8	116	+0.9	69.7	+3.4	188	+0.1	131	+5.3
Midscale	63.0	+0.8	102	+0.3	64	+1.7	67.9	-0.5	108	-1.5	73	-2.3	65.1	+0.2	105	-0.6	68	-0.2
Economy	64.4	+0.4	60	+0.9	39	+1.5	67.7	-1.9	55	+0.2	37	-2.5	65.7	-0.5	58	+0.7	38	-0.1
FRANCE	64.1	+0.7	79	+1.2	50	+2.3	67.9	-1.3	79	-0.3	54	-2.1	65.7	-0.1	79	+0.6	52	+0.4
Lux. & Upscale	73.8	+1.3	157	+4.2	116	+6.3	74.7	+1.8	137	+3.8	102	+6.3	74.2	+1.5	148	+4.0	110	+6.4
Midscale	67.7	+2.6	84	+3.6	57	+7.8	73.6	+1.7	88	+1.7	64	+4.1	71.1	+2.1	86	+2.4	61	+5.5
Economy	70.7	+3.0	68	+1.2	48	+5.6	77.5	+2.0	66	+2.5	51	+5.3	75.5	+2.3	67	+2.2	50	+5.4
NCEE	69.4	+2.6	86	+3.3	60	+7.4	75.4	+1.9	79	+2.1	59	+4.8	73.2	+2.1	81	+2.6	59	+5.7
Lux. & Upscale	63.2	-0.6	169	+1.5	107	+0.4	69.0	+1.8	144	+8.1	99	+11.2	64.0	-0.3	166	+2.4	106	+1.9
Midscale	64.3	+3.4	88	-1.4	57	+4.0	70.1	+2.7	73	+3.1	51	+7.3	66.4	+3.1	82	+0.4	55	+5.3
Economy	64.1	-0.7	62	+0.6	40	-0.5	70.8	+3.7	52	+4.0	37	+9.9	67.6	+1.7	56	+2.3	38	+4.8
MMEA	63.6	+0.8	106	+0.0	67	+1.4	70.4	+3.2	67	+4.0	47	+8.9	66.1	+1.7	91	+1.1	60	+3.9



FY 2015 RevPAR (2/2)

	MANAGED & FRANCHISED				HOTELINVEST (OWNED & LEASED)				TOTAL									
	(OR		ARR	Re	·vPAR	(OR		ARR	Re	evPAR	OR ARR		RevPAR			
FY 2015	%	chg pts L/L	€	chg % L/L	€	chg % L/L	%	chg pts L/L	€	chg % L/L	€	chg % L/L	%	chg pts L/L	€	chg % L/L	€	chg % L/L
Lux. & Upscale	65.0	+3.5	105	+0.3	68	+5.8	70.1	-0.1	214	+10.2	150	+9.6	65.1	+3.4	106	+0.5	69	+5.9
Midscale	71.6	+1.5	80	+0.6	58	+2.7	82.1	+0.7	121	+1.3	99	+2.2	72.3	+1.4	83	+0.7	60	+2.7
Economy	65.7	-0.2	46	-0.8	30	-1.1	70.1	+1.6	52	-0.7	37	+1.8	66.5	+0.2	47	-0.7	32	-0.4
ASPAC	67.6	+1.8	80	+0.9	54	+3.6	73.2	+1.3	77	+0.4	56	+2.3	68.1	+1.8	80	+0.8	54	+3.4
Lux. & Upscale	70.6	+1.0	194	+3.8	137	+5.0	64.0	-3.0	149	-15.3	96	-19.2	68.9	-0.5	184	-1.0	127	-1.7
Midscale	62.1	-3.7	89	-8.1	55	-13.4	59.8	-0.4	77	-3.1	46	-3.7	61.6	-2.9	86	-7.1	53	-11.3
Economy	61.5	-3.3	45	+0.3	28	-4.6	66.2	-4.9	45	+2.2	30	-4.8	63.8	-4.2	45	+1.4	29	-4.7
AMERICAS	63.1	-2.6	88	-1.8	56	-5.4	64.7	-3.6	61	-0.1	39	-5.3	63.7	-3.0	78	-1.0	50	-5.3
Lux. & Upscale	65.9	+2.6	133	+1.2	87	+5.2	71.2	+0.7	149	+0.6	106	+1.6	66.7	+2.3	135	+1.1	90	+4.7
Midscale	67.0	+1.2	87	-0.3	59	+1.6	71.2	+1.0	93	+0.3	66	+1.8	68.6	+1.2	89	-0.1	61	+1.7
Economy	65.2	+0.2	57	+0.8	37	+1.0	71.7	+0.1	58	+1.8	42	+1.9	68.2	+0.1	57	+1.3	39	+1.5
TOTAL	66.0	+1.1	84	+0.9	56	+2.6	71.4	+0.5	76	+1.2	54	+1.9	68.0	+0.9	81	+1.1	55	+2.3

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2015 Exchange Rates

1€ = X foreign currency	2014 average rate	2015 average rate	2015 vs. 2014 Change
Brazilian real (BRL)	3.12	3.69	(18.3%)
Australian dollar (AUD)	1.47	1.48	(0.3%)
Sterling (GBP)	0.81	0.73	+9.9%
American dollar (USD)	1.33	1.11	+16.5%
Swiss Franc (CHF)	1.21	1.07	+12.1%



APPENDICES Q4 2015 Revenue



Q4 2015 Revenue: €1,361m, up 0.4% L/L

+0.4%

Like-for-Like +€4.9m Like-for-like growth

• HotelServices: +3.7% comp⁽¹⁾

HotelInvest: -1.1% L/L

+1.3%

Expansion +€17.9m Impact of expansion

• Openings: 12,680 new rooms (75 hotels)

• 3,316 rooms in Franchise (26% of openings)

• 8,724 rooms in Management (69% of openings)

-4.4%

Disposals €(61.5)m

Impact of disposals

18 hotels restructured in Q4

-0.2%

Currency €(2.7)m

Currency effect

BRL: -1.5%, €(21)m
GBP: +1.0%, +€14m

• USD: +0.3%, +€4.2m

-3.0%

Reported €(41.4)m

(1) Comparable (comp.) revenue growth - includes fees linked to expansion, at constant exchange rates



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Q4 2015 Revenue - Breakdown by region

SO L	
HOTEL	SERVICES
Q4 2015	L/L change
86	-2.5%
87	+4.3%
35	+7.2%
101	+6.4%
24	-5.6%
17	N/A
351	+3.7%

HOTELINVEST							
Q4 2015	L/L change						
364	-7.8%						
539	+2.4%						
100	+8.5%						
70	+1.8%						
75	-4.7%						
N/A	N/A						
1,147	-1.1%						

	ACCORHOTE	LS
Q4 2014	Q4 2015*	L/L change
438	402	-6.6%
564	563	+3.2%
116	123	+7.5%
157	165	+4.4%
120	92	-3.5%
8	15	N/A
1,403	1,361	+0.4%

France affected by terrorist attacks in Paris

France

NCEE

MMEA

Asia Pacific

Americas
Worldwide
structures

Total

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^{*} Including €(137)m of Corporate and Intercos

France

Q4 2015 Managed + HotelInvest	OCC	UPANCY	N	ET ARR	NET REVPAR		
	%	Δ (L/L, pts)	€	Δ (L/L, %)	€	∆ (L/L, %)	
Luxury & Upscale	66.3	-4.1	190.1	-1.6	125.9	-7.3	
Midscale	62.6	-5.1	108.8	-3.1	68.1	-10.7	
Economy	64.6	-3.0	56.6	-2.0	36.6	-6.3	
TOTAL	64.0	-3.8	84.5	-2.8	54.1	-8.3	





Germany

Q4 2015 Managed + HotelInvest	OCC	UPANCY	N	ET ARR	NET REVPAR		
	%	Δ (L/L, pts)	€	Δ (L/L, %)	€	∆ (L/L, %)	
Luxury & Upscale	74.6	-3.8	155.3	+0.7	115.8	-5.2	
Midscale	72.1	-1.1	91.6	+3.1	66.1	+1.5	
Economy	74.4	+0.7	60.4	+3.8	44.9	+4.9	
TOTAL	73.5	-0.3	79.5	+2.4	58.4	+1.9	



UK

Q4 2015 Managed + HotelInvest	OCC	UPANCY	N	ET ARR	NET REVPAR		
	%	∆ (L/L, pts)	€	Δ (L/L, %)	€	∆ (L/L, %)	
Luxury & Upscale	78.6	-1.4	255.4	+2.1	200.6	+0.3	
Midscale	77.6	-1.0	120;9	+4.9	93.9	+3.6	
Economy	83.6	+0.3	84.2	+5.4	70.3	+5.8	
TOTAL	80.8	-0.3	106.0	+4.5	85.7	+4.2	



Q4 2015 RevPAR (1/2)

	MANAGED & FRANCHISED				HOTELINVEST (OWNED & LEASED)					TOTAL								
		OR		ARR	Re	vPAR	(OR		ARR	Re	evPAR	(OR		ARR	Re	evPAR
Q4 2015	%	chg pts L/L	€	chg % L/L	€	chg % L/L	%	chg pts L/L	€	chg % L/L	€	chg % L/L	%	chg pts L/L	€	chg % L/L	€	chg % L/L
Lux. & Upscale	60.4	-0.8	210	-0.6	127	-1.8	64.7	-5.6	157	-2.6	102	-10.7	62.5	-3.2	184	-1.1	115	-5.9
Midscale	56.0	-2.3	102	-1.6	57	-5.5	62.7	-5.1	108	-3.7	68	-11.1	58.9	-3.5	105	-2.7	62	-8.3
Economy	58.8	-1.1	60	-0.3	35	-2.2	63.6	-3.3	56	-2.3	36	-7.1	60.6	-2.0	58	-1.1	35	-4.1
FRANCE	58.1	-1.4	78	-1.0	45	-3.4	63.3	-4.0	78	-3.5	50	-9.2	60.2	-2.5	78	-2.1	47	-6.0
Lux. & Upscale	72.7	-1.7	155	+4.2	113	+1.8	74.3	-0.7	143	+1.7	106	+0.6	73.3	-1.2	150	+3.1	110	+1.3
Midscale	67.1	+1.7	84	+3.1	56	+5.9	71.2	-0.9	90	+2.7	64	+1.4	69.4	+0.2	88	+2.8	61	+3.1
Economy	68.8	+2.7	66	-0.9	46	+3.0	75.9	+0.4	67	+3.4	51	+4.0	73.6	+1.0	67	+2.3	49	+3.7
NCEE	68.4	+1.7	85	+3.2	58	+5.8	73.7	-0.2	80	+2.8	59	+2.5	71.6	+0.5	82	+3.0	59	+3.7
Lux. & Upscale	59.8	-3.1	181	-0.6	108	-5.9	65.9	-3.6	141	+8.0	93	+2.4	60.5	-3.2	176	+0.5	107	-4.8
Midscale	60.4	-0.0	90	-1.1	54	-1.1	66.2	+2.4	71	+4.3	47	+8.3	62.4	+0.9	83	+0.6	52	+2.0
Economy	63.3	-0.4	64	+0.4	41	-0.3	69.1	+4.7	52	+7.1	36	+15.1	66.2	+2.3	58	+3.4	38	+7.1
MMEA	60.8	-1.1	110	-1.4	67	-3.2	67.8	+3.2	65	+4.5	44	+9.8	63.2	+0.5	93	-0.3	59	+0.6



Q4 2015 RevPAR (2/2)

	MANAGED & FRANCHISED					HOTELINVEST (OWNED & LEASED)					TOTAL							
	(OR		ARR	Re	vPAR	OR		ARR		RevPAR		OR		ARR		RevPAR	
Q4 2015	%	chg pts L/L	€	chg % L/L	€	chg % L/L	%	chg pts L/L	€	chg % L/L	€	chg % L/L	%	chg pts L/L	€	chg % L/L	€	chg % L/L
Lux. & Upscale	65.7	+1.4	106	+1.5	69	+3.6	73.9	+0.6	207	+7.5	153	+8.1	65.7	+1.4	107	+1.5	70	+3.6
Midscale	74.2	+1.1	81	+1.7	60	+3.2	82.2	+0.3	122	-0.5	100	-0.1	74.7	+1.0	84	+1.4	62	+2.8
Economy	67.0	-0.4	47	-0.0	31	-0.5	69.5	-1.7	55	+3.0	38	+0.3	67.4	-0.6	48	+0.6	33	-0.3
ASPAC	69.0	+0.8	81	+1.6	56	+2.7	73.0	-1.2	79	+1.8	58	+0.2	69.3	+0.6	81	+1.6	56	+2.5
Lux. & Upscale	68.4	+1.1	192	+1.9	132	+3.4	65.5	-2.5	137	-0.2	90	-3.8	67.7	+0.0	180	+1.4	122	+1.4
Midscale	61.2	-1.8	80	-13.8	49	-16.3	58.5	-1.2	71	-0.6	41	-2.5	60.7	-1.6	78	-11.2	48	-13.7
Economy	60.9	-3.9	40	+1.9	24	-4.2	63.1	-8.3	40	+4.5	25	-7.6	61.9	-6.3	40	+3.4	25	-6.1
AMERICAS	62.2	-1.8	82	-3.8	51	-6.5	62.5	-6.4	55	+4.2	34	-5.4	62.3	-3.6	73	-0.5	45	-6.1
Lux. & Upscale	65.2	+0.2	133	+0.8	87	+1.1	68.7	-2.9	148	+0.9	102	-3.3	65.6	-0.2	135	+0.7	89	+0.4
Midscale	65.7	+0.0	86	-1.1	57	-1.0	68.0	-1.7	94	-0.1	64	-2.6	66.5	-0.6	89	-0.7	59	-1.7
Economy	62.8	-0.7	56	-0.0	35	-1.0	69.1	-1.6	58	+2.2	40	-0.1	65.6	-1.1	57	+1.1	37	-0.6
TOTAL	64.4	-0.2	84	+0.2	54	-0.1	68.6	-1.7	76	+0.9	52	-1.6	65.9	-0.8	81	+0.5	53	-0.6

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Q4 2015 Exchange Rates

1€ = X foreign currency	Q4 2014 average rate	Q4 2015 average rate	Q4 2015 vs. Q4 2014 Change
Brazilian real (BRL)	3.18	4.21	(32.4%)
Australian dollar (AUD)	1.46	1.52	(4.2%)
Sterling (GBP)	0.79	0.72	+8.5%
American dollar (USD)	1.25	1.10	+12.3%
Swiss Franc (CHF)	1.20	1.08	+10.0%



APPENDICES Portfolio at the end of Dec. 2015

Portfolio at Dec 31st, 2015 (1/2)

	MANA	AGED	FRANC	HISED	HOTELI (OWNED &		TOTAL		
Dec. 31st, 2015	# hotels	# rooms	# hotels	# rooms	# hotels	# rooms	# hotels	# rooms	
Luxury & Upscale	10	2,096	21	1,608	17	3,213	48	6,917	
Midscale	47	5,828	223	19,803	128	18,864	398	44,315	
Economy	51	5,446	743	51,945	357	35,335	1,151	92,726	
FRANCE	108	13,370	987	73,356	503	57,283	1,598	144,009	
Luxury & Upscale	18	2,956	7	2,409	15	3,472	40	8,837	
Midscale	60	8,471	163	19,372	173	31,756	396	59,599	
Economy	38	5,531	143	13,762	295	39,666	476	58,959	
NCEE	117	16,988	313	35,543	484	75,188	914	127,719	
Luxury & Upscale	36	9,479	15	1,936	8	1,662	59	13,077	
Midscale	45	9,391	48	5,792	45	6,923	138	22,106	
Economy	46	7,486	41	3,869	87	10,777	174	22,132	
MMEA	131	27,031	104	11,597	140	19,362	375	57,990	

Region figures comprise non core brands



Portfolio at Dec. 31st, 2015 (2/2)

	MANA	AGED	FRANC	HISED	HOTELI (OWNED &		TOTAL		
Dec. 31st, 2015	# hotels	# rooms	# hotels	# rooms	# hotels	# rooms	# hotels	# rooms	
Luxury & Upscale	147	38,426	47	5,921	4	306	198	44,653	
Midscale	157	36,025	43	4,923	11	2,585	211	43,533	
Economy	111	20,967	93	12,353	47	6,777	251	40,097	
ASPAC	432	97,744	186	23,386	62	9,668	680	130,798	
Luxury & Upscale	18	4,953	2	469	10	1,730	30	7,152	
Midscale	71	10,967	16	2,792	20	3,486	107	17,245	
Economy	44	7,556	56	6,434	69	12,614	169	26,604	
AMERICAS	133	23,476	74	9,695	99	17,830	306	51,001	
	1								
Luxury & Upscale	229	57,910	92	12,343	54	10,383	375	80,636	
Midscale	380	70,682	493	52,682	377	63,434	1,250	186,798	
Economy	290	46,986	1,076	88,363	855	105,169	2,221	240,518	
TOTAL	921	178,609	1,664	153,577	1,288	179,331	3,873	511,517	

Region figures comprise non core brands





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ACCORHOTELS FY 2015 RESULTS 02/18/2016





















