



ACCOR  
**PROGRESS  
REPORT ON  
CAGE-FREE EGGS**

June 2026

# Act on animal welfare by offering eggs from cage-free hens



Since 2016, Accor has been committed to offer free-range eggs or eggs from cage-free hens (shell and liquid forms) in its restaurants.

This commitment was initially set for achievement by the end of 2021 in regions with developed supply chains (Europe, Pacific, North America) and by 2025 for markets where supply chains are still in development (Southern Asia...).

While our teams are working diligently, the target has not yet been met across all sites to date due to persistent sourcing challenges in certain countries.

## Percentage of hotels reporting that they only offer eggs from cage-free hens (shell and liquid forms) / End 2025 results

	Commitment end 2021	Commitment end 2025	% of compliant hotels (among responding hotels)	% of compliant hotels (among all hotels)	Number of hotels which responded	Number of compliant hotels	Total hotels
Europe	✓		98%	80%	1785	1741	<b>2188</b>
Middle East		✓	54%	49%	198	106	<b>218</b>
Africa		✓	52%	42%	122	64	<b>153</b>
North America	✓		88%	74%	101	89	<b>121</b>
South America		✓	86%	53%	203	175	<b>332</b>
Greater China		✓	39%	17%	308	119	<b>692</b>
Asia Pacific		✓	84%	73%	595	500	<b>683</b>
<b>Total</b>			<b>84%</b>	<b>64%</b>	<b>3312</b>	<b>2794</b>	<b>4387</b>

Among **hotels that reported, 84% are compliant**. The percentage of compliant hotels has decreased, compared to end 2024, as a direct result of actions taken to improve reporting accuracy and remind compliance requirements : hotels should report as compliant in the self-reporting tool only if 100% of their shell and liquid eggs are cage-free.

**Overall compliance across all hotels is at 64%**, the result has increased (+5%), compared to end 2024, reflecting progress in the implementation of cage-free eggs in hotels. When **excluding franchised hotels from the scope, the compliance rate reaches 76%**, which is 12% higher than the overall scope.

## Cage-free egg data from Procurement department in European core countries (countries with procurement offices) / End 2025 results

Country	% Turnover on cage free eggs	% Volume of cage free eggs (quantity)
Austria	100%	100%
Switzerland	100%	100%
The Netherlands	99,9%	99,9%
UK	99,4%	99,6%
Germany	99,8%	99,9%
France	92%	92%
Belgium	87%	96%
Luxembourg	93%	91%
Italy	79%	78%
Poland	91%	92%
Portugal	55%	53%
Spain	68%	60%
<b>Total</b>	<b>93%</b>	<b>92%</b>

# Key actions implemented in 2025



Sustainability, Food & Beverages and Procurement teams across all regions worked to address challenges related to cage-free eggs pricing and sourcing availability. Despite significant challenges (including limited cage-free eggs supply in some markets, cost premiums, and the ongoing impacts of avian influenza), encouraging progress have been observed during this period.



**Collaboration with NGOs** provided guidance on eggs consumption reduction strategies and offering vetted supplier lists, particularly for regions facing specific challenges like South America or MEASPAC.

**Accor actively participated in the World Sustainable Hospitality Alliance initiative:** This collaborative sourcing initiative aims to identify scalable solutions supporting the transition toward cage-free egg procurement and to strengthen supply chain practices across the hospitality sector. Within this collaborative initiative, Michigan State University Food Choice Lab has developed a report to support a better understanding of the challenges hospitality organisations face in sourcing cage-free eggs across diverse markets. The report aims to provide greater transparency around the challenges and support informed decision-making across the hospitality sector. The report called “Global Cage-Free Markets: Opportunities and Challenges for The Hospitality Industry” is available [here](#).

**The Accor procurement assessment** was updated with detailed information on available nominated suppliers and the identification of countries facing key issues related to sourcing availability or cost increases (such as the Middle East and certain countries in Asia). Countries where supply limitations or price differences posed challenges were mapped, while hotels were encouraged to implement solutions where supply and cost conditions were acceptable. This assessment includes lists of cage-free egg suppliers for regional and brand teams, as well as for hotels.

**The F&B approach** was also adapted through new recipes and offers, and initiatives to reduce food waste were launched. Hotels were encouraged to engage locally and to participate to workshops adapted to their market conditions.

**These initiatives, together with the overall alignments on priorities and coordination of the various teams, have led to significant progress,** particularly in areas where the value chains are not yet fully developed in this regard.

- In several South American countries such as Bolivia, Panama and Equator, local farmers were connected directly with hotels to streamline sourcing and mitigate cost challenges, as in many countries, local market maturity is not sufficient, or cost increases remain high (up to +100%). Internal discussions on a credit mechanism were also held.
- Significant improvements have been made in countries such as New-Zealand or South Korea which have achieved nearly 100% cage-free egg sourcing.
- Within several Luxury brands, initiatives were launched to remove eggs from the buffet and transitioning to “à la minute preparation”, to adjust portions, to move away from scrambled eggs and favour boiled eggs, and to repurpose boiled eggs from the breakfast. These actions are currently under review for integration into new breakfast brands standards. Such measures are designed to reduce food waste and partially offset the increased cost of cage-free eggs across properties. Data monitoring supports continuous improvement in food waste management, identifies high-performing hotels, and fosters further egg waste reduction through enhanced team engagement and guest awareness.
- In Sofitel, Mgallery and Emblems hotels, a contest called “Reduce Your Egg Waste (g/cover)” was launched in Q4. As a result, 4,000 eggs were saved compared to Q3. Best practices have been activated as “a la minute egg preparation”, guest communication, repurpose of eggs waste etc.



# Next years' global action plan

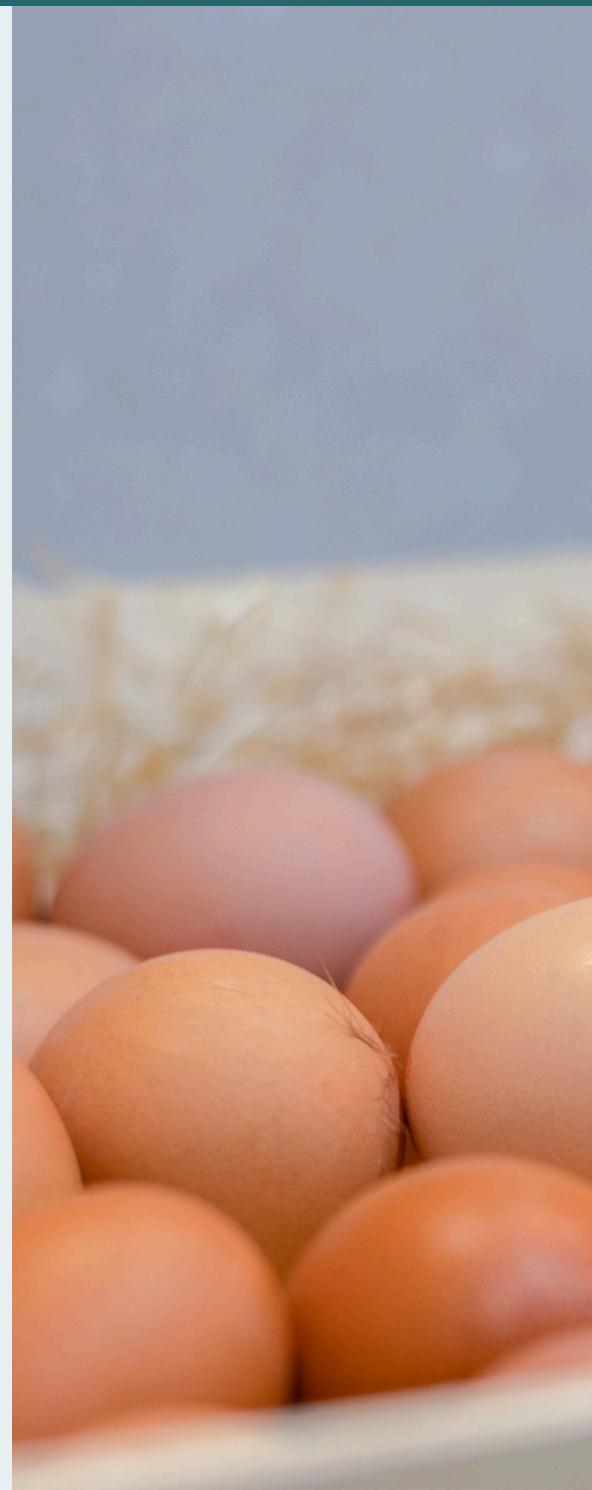


Achieving full compliance with cage-free eggs sourcing remains a Group priority. It is an integral part of our broader sustainability strategy, underscoring our dedication to enhancing animal welfare and responsible business practices as outlined in our sustainable food roadmaps. Our Sustainability, Procurement, and F&B teams are collaborating to progress across all regions, and overcome the sourcing and cost challenges, ensuring continuous improvement process and providing scalable solutions for our hotels.

Building on the previous actions, the next years' action plan aims to accelerate the transition to cage-free eggs and strengthen supplier collaboration.

## Key areas of focus include:

- Enhance reporting and engagement: Further increase hotel response rates and ensure accurate tracking of progress, with dedicated reporting campaigns. Also, update and improve the hotels' factsheet explaining the issues, the commitment, reporting requirements, and certification standards.
- Continue reviewing and updating available sourcing solutions bi-annually at minimum, ensuring visibility of nominated suppliers internally, and, where relevant, continuously monitoring the market to expand the supplier base in transitioning markets
- Enhance the visibility of sustainable products with local teams within Accor's purchasing platform. Currently, the Astore Shop, our European tool operational in 8 countries, exclusively displays cage-free eggs, aligned with our commitment.
- Expand supply chain mapping of countries where availability remains a challenge.
- Expand collaboration with NGOs and local producers to facilitate direct sourcing and improve cost efficiency.
- Support hotels directly in implementing solutions where supply and cost are acceptable, and propose educational materials on cage-free egg procurement for culinary and operations teams.
- Develop new recipes and scale initiatives to reduce food waste and leverage good practices shared on eggs in some luxury brands.
- Continue the data monitoring of food waste to guide further improvements, spotlight high-performing hotels and drive egg waste reduction by strengthening team engagement and guest awareness.



# Specific actions planned by regions



## Americas

The teams will continue expanding supplier coverage while reinforcing Accor's commitment to cage-free eggs across the region. A regional Animal Welfare policy for the Americas has been launched and will be progressively deployed over the coming years, to ensure comprehensive alignment across all operations. The teams will keep working closely with NGOs (as Forum Animal, Animal Equality, Mercy for Animals and Human World for Animals) to drive awareness and sourcing capacity building, while also leveraging these partnerships to push the supplier market, especially in regions where cage-free availability remains limited. From an operations perspective, teams are prioritizing plant-forward dishes, reducing reliance on eggs in recipes, and actively promoting alternatives such as plant-based liquid eggs. In parallel, communication with hotels will be strengthened to ensure clarity on targets, available solutions, and practical implementation pathways.

## Pacific

Australia has been challenged by a supply issue of cage free eggs, as a result of a major bird flu outbreak in 2025 that severely restricted the availability of cage free and caged eggs (at both a retail and wholesale level). As a result, the teams continue to undertake the following actions – increasing hotel response rates to ensure data accuracy and seeking alternate localized supplier options in place of global deals. With availability improving towards the end of 2025, the Procurement team is working with suppliers to increase access. In New Zealand, the results are currently at 100% cage free eggs (based on the responding hotels).

## Asia

Teams are working on the following: increasing hotel response rates, reviewing available procurement solutions, guiding non-compliant hotels towards viable solutions, mapping countries with supply or certification concerns, identifying accredited suppliers, where possible, encouraging hotels to adopt solutions where supply and cost are acceptable and actively seeking alternative solutions for impacted regions. In India, a focus will be placed on improving the accuracy of results, which appear overly optimistic, and on supporting hotels more closely in identifying suppliers, with the support of external organizations that specialize in this area and through collaboration with other companies to pool efforts.



## Middle East & Africa

The aim is to continue working with NGOs and organizations, who support teams in defining country-level action plans and organize workshops with hotels on cage-free supply and on egg reduction. Teams are also working on the following: increasing visibility on hotel compliance by boosting the hotel response rate in Accor's reporting tool, identifying challenges such as supply shortages in each location and mapping countries where supply or certification is a concern, reviewing available procurement solutions, aligning non-compliant hotels with the commitment through procurement support, having accredited suppliers where possible, challenging hotels to engage solutions where supply and cost are at an acceptable level, and looking for alternative solutions for impacted regions.

## Greater China

The cage-free eggs price remains the primary issue to be solved. The teams are collaborating closely with procurement to find cost-effective solutions and improve supplier engagement in all provinces. They are focused on enhancing supplier relationships and ensuring compliance with Accor's sustainability and ethical sourcing practices. Efforts are being made to boost hotel response rates within the reporting framework and identify alternative local suppliers where necessary.

## Fairmont & Raffles

The topic is targeted by continuing to identify new suppliers and monitoring compliance through spending reports (where data is available). Where the supply is not available, the Accor Procurement teams conduct regular reviews of the market.

## Ennismore

Hotels have been informed of the critical importance of this topic, with emphasis placed on accurate reporting of their compliance into Accor's reporting tool. This data will allow to identify regions with supply challenges and work with the Accor Procurement team to develop targeted solutions.

## Europe

Actions will be launched to remind Accor's commitment to hotels, operational teams and suppliers during internal meetings and in internal newsletters.

## Sofitel, MGallery & Emblems

This topic is part of the priority roadmap on sustainable food for 2026; it is included in the F&B guidelines for each brand and has been heavily pushed in the hotels' communication. Hotels are requested to report into Accor's reporting tool to identify specificities by location. Sofitel & MGallery are centrally working along with procurement on solutions available in each destination.

# End 2025 results per region & country on cage free eggs

(based on Accor's internal reporting tool)

Scope exclude war zones (86 hotels) on 31/12/2025

## Europe

Region	Country	% of compliant hotels (among responding hotels)	% of compliant hotels (among all hotels)	Number of hotels which responded	Number of compliant hotels	Total hotels
Europe	Ireland	100%	100%	1	1	1
Europe	Lithuania	100%	100%	6	6	6
Europe	Monaco	100%	100%	2	2	2
Europe	Sweden	100%	100%	1	1	1
Europe	Armenia	100%	100%	1	1	1
Europe	Uzbekistan	100%	100%	3	3	3
Europe	Luxembourg	100%	92%	11	11	12
Europe	Poland	99%	90%	70	69	77
Europe	France	99%	85%	966	956	1130
Europe	Austria	97%	85%	29	28	33
Europe	Germany	99%	83%	199	197	237
Europe	Estonia	100%	83%	5	5	6
Europe	Switzerland	100%	82%	50	50	61
Europe	The Netherlands	100%	78%	39	39	50
Europe	Azerbaijan	100%	75%	3	3	4
Europe	Latvia	100%	75%	3	3	4
Europe	Croatia	100%	75%	3	3	4

Region	Country	% of compliant hotels (among responding hotels)	% of compliant hotels (among all hotels)	Number of hotels which responded	Number of compliant hotels	Total hotels
Europe	Romania	100%	74%	17	17	23
Europe	Belgium	96%	73%	51	49	67
Europe	United Kingdom	97%	72%	146	141	197
Europe	Spain	93%	72%	54	50	69
Europe	Georgia	88%	70%	8	7	10
Europe	Portugal	100%	69%	24	24	35
Europe	Italy	98%	68%	45	44	65
Europe	Denmark	100%	67%	2	2	3
Europe	Czech Republic	86%	60%	7	6	10
Europe	Bulgaria	100%	60%	3	3	5
Europe	Slovenia	100%	50%	1	1	2
Europe	Albania	100%	50%	1	1	2
Europe	Hungary	55%	44%	20	11	25
Europe	Greece	100%	43%	3	3	7
Europe	Malta	100%	33%	1	1	3
Europe	Serbia	50%	33%	2	1	3
Europe	Kazakhstan	33%	15%	6	2	13
Europe	North Macedonia	0%	0%	0	0	1

Region	Country	% of compliant hotels (among responding hotels)	% of compliant hotels (among all hotels)	Number of hotels which responded	Number of compliant hotels	Total hotels
Europe	Andorra	0%	0%	0	0	2
Europe	Slovakia	0%	0%	1	0	2
Europe	Bosnia-Herzegovina	0%	0%	0	0	3
Europe	Kyrgyzstan	0%	0%	1	0	1
Europe	Kosovo	0%	0%	0	0	1
Europe	Moldova	0%	0%	0	0	2
Europe	Montenegro	0%	0%	0	0	2
Europe	Cyprus	0%	0%	0	0	3
Europe	Russia			0	0	0
Europe	Ukraine			0	0	0

## Middle East

Region	Country	% of compliant hotels (among responding hotels)	% of compliant hotels (among all hotels)	Number of hotels which responded	Number of compliant hotels	Total hotels
Middle East	Oman	100%	100%	5	5	5
Middle East	Jordan	88%	88%	8	7	8
Middle East	Turkey	89%	75%	63	56	75

Region	Country	% of compliant hotels (among responding hotels)	% of compliant hotels (among all hotels)	Number of hotels which responded	Number of compliant hotels	Total hotels
Middle East	Kuwait	67%	67%	3	2	3
Middle East	Qatar	67%	67%	12	8	12
Middle East	Pakistan	50%	50%	2	1	2
Middle East	Bahrain	50%	43%	6	3	7
Middle East	Saudi Arabia	46%	42%	35	16	38
Middle East	United Arab Emirates	13%	12%	64	8	68
Middle East	Lebanon	0%	0%	0	0	0
Middle East	Israel	0%	0%	0	0	0

## Africa

Region	Country	% of compliant hotels (among responding hotels)	% of compliant hotels (among all hotels)	Number of hotels which responded	Number of compliant hotels	Total hotels
Africa	Benin	100%	100%	3	3	3
Africa	Ghana	100%	100%	2	2	2
Africa	Rwanda	100%	100%	3	3	3
Africa	Botswana	100%	100%	1	1	1

<b>Region</b>	<b>Country</b>	<b>% of compliant hotels (among responding hotels)</b>	<b>% of compliant hotels (among all hotels)</b>	<b>Number of hotels which responded</b>	<b>Number of compliant hotels</b>	<b>Total hotels</b>
<b>Africa</b>	<b>St Helena</b>	<b>100%</b>	<b>100%</b>	1	1	1
<b>Africa</b>	<b>Senegal</b>	<b>75%</b>	<b>75%</b>	4	3	4
<b>Africa</b>	<b>South Africa</b>	<b>70%</b>	<b>70%</b>	10	7	10
<b>Africa</b>	<b>Madagascar</b>	<b>67%</b>	<b>67%</b>	3	2	3
<b>Africa</b>	<b>Kenya</b>	<b>50%</b>	<b>50%</b>	1	1	2
<b>Africa</b>	<b>Equatorial Guinea</b>	<b>100%</b>	<b>50%</b>	1	1	2
<b>Africa</b>	<b>Namibia</b>	<b>50%</b>	<b>50%</b>	6	3	6
<b>Africa</b>	<b>Egypt</b>	<b>42%</b>	<b>42%</b>	36	15	36
<b>Africa</b>	<b>Algeria</b>	<b>60%</b>	<b>33%</b>	5	3	9
<b>Africa</b>	<b>Morocco</b>	<b>69%</b>	<b>29%</b>	16	11	38
<b>Africa</b>	<b>Tunisia</b>	<b>50%</b>	<b>29%</b>	4	2	7
<b>Africa</b>	<b>Nigeria</b>	<b>25%</b>	<b>25%</b>	4	1	4
<b>Africa</b>	<b>Democratic Republic of Congo</b>	<b>25%</b>	<b>25%</b>	4	1	4
<b>Africa</b>	<b>Ivory Coast</b>	<b>14%</b>	<b>14%</b>	7	1	7
<b>Africa</b>	<b>Mauritius</b>	<b>0%</b>	<b>0%</b>	1	0	2
<b>Africa</b>	<b>Cameroon</b>	<b>0%</b>	<b>0%</b>	1	0	1
<b>Africa</b>	<b>Tanzania</b>	<b>0%</b>	<b>0%</b>	1	0	1
<b>Africa</b>	<b>Seychelles</b>	<b>0%</b>	<b>0%</b>	1	0	1

# North America

Region	Country	% of compliant hotels (among responding hotels)	% of compliant hotels (among all hotels)	Number of hotels which responded	Number of compliant hotels	Total hotels
North America	Barbados	100%	100%	1	1	1
North America	Bermuda	100%	100%	1	1	1
North America	Canada	92%	86%	26	24	28
North America	United States of America	93%	77%	40	37	48
North America	Mexico	83%	64%	30	25	39
North America	Panama	100%	50%	1	1	2
North America	Bahamas	0%	0%	1	0	1
North America	Puerto Rico	0%	0%	1	0	1

# South America

Region	Country	% of compliant hotels (among responding hotels)	% of compliant hotels (among all hotels)	Number of hotels which responded	Number of compliant hotels	Total hotels
South America	Peru	100%	82%	9	9	11
South America	Chile	85%	77%	20	17	22

Region	Country	% of compliant hotels (among responding hotels)	% of compliant hotels (among all hotels)	Number of hotels which responded	Number of compliant hotels	Total hotels
South America	Uruguay	100%	60%	3	3	5
South America	Colombia	77%	56%	13	10	18
South America	Brazil	86%	52%	153	131	250
South America	French Guiana	100%	33%	1	1	3
South America	Bolivia	100%	25%	1	1	4
South America	Argentina	100%	21%	3	3	14
South America	Ecuador	0%	0%	0	0	4
South America	Paraguay	0%	0%	0	0	1

## Greater China

Region	Country	% of compliant hotels (among responding hotels)	% of compliant hotels (among all hotels)	Number of hotels which responded	Number of compliant hotels	Total hotels
Greater China	Hong Kong, SAR China	100%	100%	7	7	7
Greater China	Macau, SAR China	100%	100%	2	2	2
Greater China	Chinese Mainland	37%	16%	299	110	683

# Asia Pacific

Region	Country	% of compliant hotels (among responding hotels)	% of compliant hotels (among all hotels)	Number of hotels which responded	Number of compliant hotels	Total hotels
Asia Pacific	French Polynesia	100%	100%	1	1	1
Asia Pacific	Laos	100%	100%	4	4	4
Asia Pacific	Maldives	100%	100%	4	4	4
Asia Pacific	New Zealand	100%	94%	32	32	34
Asia Pacific	India	98%	94%	63	62	66
Asia Pacific	Korea (South) - Republic	95%	91%	22	21	23
Asia Pacific	Cambodia	88%	88%	8	7	8
Asia Pacific	Philippines	88%	88%	8	7	8
Asia Pacific	Thailand	85%	80%	75	64	80
Asia Pacific	Australia	95%	76%	165	157	207
Asia Pacific	Fiji	75%	75%	4	3	5
Asia Pacific	Vietnam	74%	68%	38	28	41
Asia Pacific	Singapore	67%	67%	15	10	15
Asia Pacific	Malaysia	75%	60%	20	15	25
Asia Pacific	Indonesia	64%	59%	112	72	122
Asia Pacific	Mongolia	50%	50%	2	1	2
Asia Pacific	Japan	55%	31%	22	12	39



**LA CUISSON DE  
VOS ŒUFS !**

COOKING YOUR EGGS !

3 MINUTES : A LA COQUE  
6 MINUTES : MOLLET  
12 MINUTES : DUR



3 MINUTES : SOFT-BOILED EGG  
6 MINUTES : SOFT-BOILED EGG  
12 MINUTES : HARD-BOILED EGG



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